

NEC Duty Management

Protect the welfare of your teams whilst deploying the right resources where they're needed

Your teams' welfare is the number one priority. Having sharp and focussed officers means more effective policing. Ensuring you deploy the right people at the right time means you can manage demand and reduce risks to the public you serve.

Our duty management software is used by approx 35% of police staff across England and Wales and has been delivering value for forces big and small, from the Metropolitan Police to the Channel Islands.

Reduce time spent managing staff and reinvest it into reducing crime and saving lives; duty management can help you manage everything from overtime to court appearances, allowing you to deliver the highest quality public service.

NEC Duty Management enables you to both plan rosters and respond to real-time events with optimum safety and efficiency built in. With instant access to data and tools to enable you to analyse overtime and unsociable hours, you can manage costs with employee welfare in mind.

Get in touch with us and find out more at necsws.com/dutymanagement

Tailor made options to suit your force

With a tailor-made package of support, you can choose the best option for your force.

Working to the latest police welfare regulations, as well as your own cover policies, we're committed to making your job easier. With more than 60,000 officers and staff using the software daily, our product is tried and tested and is regularly updated from user feedback.

NEC Duty Management can connect to other back office systems and help schedule court appearances or training. Our mobile version then makes it easy to work from anywhere, on any device.



Witness

Schedule court appearances that reduce overtime or cancelled rest days.



Interfaces

Connect to applications like Dutysheet, Chronicle, Command & Control and Payroll.



Web API

Real time integration with systems like HR and Finance for better reporting.



Training

Schedule sessions around overtime and enable staff wish lists.



Mobile

Perform day to day tasks on any device with an intuitive look and feel.



The solution: mobile module

Working as a fully integrated extension to the core system, the mobile module allows staff to perform self-service functions from any mobile device (using android and iOS software). Transactions are in 'real time', so data is synced and available in the mobile and main system without any need to repeat input processes.

Key benefits to the mobile module:

- Remote access to the core duty management functionality
- Enables self-service usage and leaves other work to duty management planners
- Help officers manage court appearances and deliver the best public service
- Removes reliance on supervisors to book officers/ staff for duty management and availability, freeing up supervisor time and resource
- Will result in improved compliance of the system use by all users.

It allows officers and staff to:

- Book on and off duty management as planned, or at a different time and catch-up on non-booked duties
- Send and receive messages from individuals and the system administrator
- Claim overtime - electing for pay or time off in lieu (TOIL)
- View their scheduled duties.

Improve communications within your force

- Help your officers manage shift changes, rest days and annual leave with no desktop required - everything can be done via mobile, on the go
- Allow for open communication within the team, with training wish lists and the ability to plan training and schedule around overtime.

Cut unnecessary stress for your officers

- By making it easy to book on and off duty management and providing a complete picture of availability, you can deploy the right resources every time
- Working to the latest police welfare regulations as well as your own cover policies, it simplifies compliance and enables highly efficient scheduling
- Help officers manage court appearances and deliver the best public service.

Streamline resources and manage time more efficiently

- Enable duty managers to highlight and predict areas of resource challenges and arrange support accordingly
- Manage demand effectively with the right people at the right time through a web-based intuitive interface, accessible from any device
- Schedule shifts more efficiently with the analytics functionality tool.

Reinvest your time into saving lives

- Reduce admin time and costs so you can do what you do best; protect the public and serve our communities
- Deliver the best public services, with agile deployment giving you a fast and accurate view of resources and a simple 'shift generator'

Promote officer welfare and protect against burnout

- Help your team balance work and personal commitments and ensure their welfare is a priority in your planning, without compromising on service
- Keep your officers motivated and organised with highly configurable user profiles, giving you the ability to tailor to each individual
- Keep track of shift patterns, annual leave, overtime and court appearances on one easy to navigate interface.

Tried and tested by forces throughout the UK

- Already used by over 60,000 officers within the UK, you can rely on our tried and tested model
- Stay up to date with the latest tech developments, with continual investment using the feedback from our customers.



What our customers say...

"The ability for officers to access and utilise CARM from their mobile devices has been a great innovation and gladly welcomed wholeheartedly by all officers and staff in the Force.

"Prior to introducing CARM Mobile we had difficulties with officers accessing desktop computers to book on and off and they are now able to do this along with claiming overtime and booking leave from their devices.

"This has been the most popular innovation that we have introduced in recent years."

People System Support Manager, May 2020

